

## **MORSE Month 2020**

Week 2: Responsibly

Activity: Tackling Complacency

Facilitator: team leader, trainer, supervisor, manager

Who can take part: anyone!

Where can this take place: anywhere!

Time: no time limit

Additional resources: YouTube video

Our number one emerging risk to safe operations and keeping our people unhurt is complacency. This activity aims to look at the ways we can address this unwanted behaviour.

### **Objectives**

- Understand what complacency is and how it can be a barrier to safe operations
- Learn techniques to help keep the threat of complacency away from our people

### **What do I need to do?**

- Gather your audience and watch the YouTube clip:  
<https://www.youtube.com/watch?v=91c5MIuyoE8&feature=youtu.be>
- If possible, go through the PowerPoint presentation
- Discuss both the clip and presentation and ask the team:
  1. What tasks within your working environment do you find that the auto pilot complacency switch is commonly engaged?
  2. What can we do to ensure the auto pilot complacency switch is never engaged?

Remember: You become complacent the second you think you're not...

