

Gamification Q&A

Issue date: November 1st, 2021

Subject: Questions & Answers to assist the Gamification player

Overview

Some frequently asked questions on the Gamification platform.

Commonly asked questions:

- Q How do I login??
- A Make sure you register by clicking login/register click register follow and answer all the questions, then try and login again.
- Q I still can't login?
- A Make sure you are using the correct credentials or click 'forgotten password', remember to click the box that you agree to the terms and conditions.
- Q Do I need a Menzies Aviation email address?
- A No you can use any email address you have.
- Q What is the employee number?
- A this is your unique number that HR would issue to you and will likely appear on your pay information.
- Q What airport do I chose?
- A This is the airport you work at or are closest too.
- Q What department do I chose?
- A look for the department that it closest to your current working position.
- Q How do I play a quiz?
- A Click the home button or click here in your profile, select a quiz press enter.
- Q How do I know how well I am doing (leader board)?
- A On the selected quiz you can click the *i* button or click the quiz scroll down to see the leader board.
- Q How many times can I play the quizzes?
- A You can play as many times as you like!
- Q Can I use my mobile/cell device to play the games?
- A Yes, any internet supported device can be used to play the guizzes

Don't see the question <u>click here</u> to email us and we will try and help you.

